



Jason H. Huang, MD, FACS
Associate Professor

November 29, 2012

Re: BIOSERVE

To whom it may concern,

We learned about BIOBSERVE in fall 2011 from our colleagues. We subsequently purchased the following equipment from this company: Morris water maze, Elevator plus maze, the Novel Object Recognition Test along with related software (Viewer®). Dr. Dawid Eckert installed all the above equipment and devices for us in an extremely professional manner. Since then, we have been getting excellent and consistent behavioral data which resulted in both publications as well as grant applications. BIOSERVE has also provided us with outstanding customer support following the sale.

We have no hesitation in recommending that these are the best products we have ever used; BIOBSERVE has the most customer friendly people we have ever dealt with. The Viewer® software and the remote control ability minimize the staff necessity to execute the behavioral experiments so we can solely focus on the sciences of the experiments. Their after sales customer service, tech support are by far the most excellent services we received from any company. We would highly recommend BIOSERVE to any new customer without any reservations.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jason H. Huang".

Jason H. Huang, MD, FACS
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Associate Professor of Neurosurgery
Center for Neural Development and Diseases
University of Rochester Medical Center